

Warranty Information

WARRANTY INFORMATION

Should you encounter problems with any Crane Cams product, we urge you to first contact one of our Crane Cams Technical Service Reps before you return the items for warranty consideration. Many times problems come from the specific application, and its variances, and can be easily solved on the phone.

If you are advised by the Crane representative to return the parts for warranty consideration you will be issued a Return Goods Authorization (RGA) number. Please refer to this RGA number in all future actions or correspondence about this claim.

DO NOT RETURN CRANE PRODUCTS TO THE DISTRIBUTOR WHERE WERE THEY WERE ORIGINALLY PURCHASED!

Instead, write out detailed information regarding your problem (don't forget your RGA number!) and enclose the note along with the parts you wish to return. Be sure to include your full name, address, daytime telephone number, engine make, year, cubic inches, modifications to the engine and the Crane Cams person with whom you spoke. Also, where the parts were purchased, and when they were bought. Even though you phoned, you must still include a note along with the parts being returned. Failure to do this can delay your warranty claim.

If the product is a hydraulic or mechanical lifter cam being returned, you must also return all of the lifters used (if they are Crane) for evaluation. Crane's warranty is limited to repair or replacement of Crane products only. Non-Crane parts will be returned upon your request only. Send the note and the parts you wish to return to:

Crane Cams Attn: Warranty Dept. 1830 Holsonback Drive, Daytona Beach, FL 32117

Should you telephone about any warranty claim parts already returned to us, be sure to ask for Customer Service (866-388-5120). We answer phone calls Monday through Friday, 8:00 am to 5:00 pm.

Crane Cams normally handles claims in less than 10 days of receipt of the parts. We will return any repaired or replaced warranty parts prepaid for surface shipping, at our expense. (We reserve the right to select the carrier.)

CRANE CAMS LIMITED WARRANTY

How to Return Product for Warranty Crane Cams warrants that all of its products are free from defects in material and workmanship. All Crane Cams performance products are subject to the conditions established in this policy.

Crane Cams warrants that when our products are properly installed in their correct application, they will be free from defect and will function as specified.

Due to the variety of modifications made on performance engines that may affect performance, economy and engine life, Crane Cams' obligation under this warranty is limited to the repair or replacement, only of Crane products, when the consumer returns these Crane Cams products directly to Crane Cams, Warranty Department, 1830 Holsonback Drive, Daytona Beach, FL 32117.

There is absolutely no warranty, implied or otherwise, on Crane Cams parts used in competition (racing) engine applications.

This limited warranty begins on the date of purchase and is good for a period of one year from the validated date of purchase unless otherwise specified to the original purchaser.

This warranty will be void on all products that show evidence of misapplication, improper installation, abuse, lack of proper maintenance, negligence, racing engine use, or alteration from their original design.

Crane Cams reserves the right to make necessary changes in the products it manufactures and markets at any time to improve product performance. These changes in products will be made without obligation to change or improve products that were previously manufactured.

This warranty limits any implied warranty to one year, and no person, company or organization is authorized to assume for Crane Cams any other liability in connection with the sale of Crane Cams products. Some states do not allow limitations on how long an implied warranty lasts.

This limited warranty gives you specific legal rights, and you may also have other rights which, may vary from state to state.