

SHIP ITEM DIRECTLY TO: LONGACRE SERVICE DEPT. 16892 146th St SE Monroe, WA 98272 USA (Call Longacre Customer Service for RMA #)

RMA #

NON-WARRANTY SERVICE FORM

For Customer Assistance call (360) 453-2030 Service Hours (PST): M-F 7:00am-3:30pm

Dear Longacre Customer,

This form is to be completed and returned with your Longacre product returned for NON-WARRANTY service. For warranty service, please complete the WARRANTY service form. If you are unsure if your part is under warranty please complete the WARRANTY service form.

1 • CUSTOMER'S RETURN SHIPPING ADDRESS	5 • REPAIR / REPLACEMENT OPTIONS
	Please select from the options below.
NAME	• • • • • • • • • • • • • • • • • • • •
COMPANY NAME (If applicable)	OPTION 1: Call with service estimate
Сомглат паме (п аррисаме)	Customer will be contacted with an estimate of the charges to repair/ replace the item.
STREET ADDRESS (UPS will not deliver to a PO Box)	Contact Phone Number: ()
,	OPTION 2: Repair / Replace item
CITY STATE ZIP	I authorize Longacre to repair (or replace) item. If charges for service
SHIPPING ADDRESS IS (CHECK ONE): Residential Commercial	(less shipping) will exceed \$ please contact me with an estimate prior to repairing the item.
E-mail Address:	OPTION 3: Return item without repairing
2 - MODEL INCORMATION	 If charges for service (less shipping) are to exceed \$ item is to be returned to the customer un-repaired. Customer is responsi-
2 • MODEL INFORMATION	ble for return shipping costs.
SCALES 72634 ~ Computerscales DX 72604 ~ Computerscales Matrix 72632 ~ Computerscales DX 72594 ~ Computerscales Accuset	6 • PAYMENT METHOD
7263 ~ Computerscales 72583 ~ Computerscales Accuset	
72586 ~ Computerscales Series K 72602 ~ Computerscales Matrix	WISK DEPOLES
Karting Models 72627 ~ Computerscales 72627 ~ Computerscales Matrix	•
72641~ Computerscales DX	Card #
Other Scale Model:	3 or 4 Digit Card Verification Number:
NON-SCALES: List Model Number (i.e. 50450)	Print Name Exactly as it Appears on Card:
	:
3 • DESCRIPTION OF PROBLEM (S) (AT TIME OF FAILURE)	Cardholder's Signature Exp. Date:
	•
	7 • AUTHORIZATION TO SERVICE ITEM
	 I authorize Longacre Racing Products to service my product as I have indicated on this form. I understand that if my product is replaced, my
	original product will no longer be available. I also understand that if
	 my product operates normally, (no problem found) I will be charged return shipping fees.
	•
	Customer's Signature (Required:)
	• costonici s signatare (requirea.)
	Daytime Phone Number: ()
	•
	Date (Month / Day / Year):/
	8 • ADDITIONAL INSTRUCTIONS
Has this product ever been sent into Longacre for service? Yes No	
If Yes: Last date product was serviced	:
4 • SHIPPING METHOD	
Please indicate a shipping method. Current shipping fees will be added. If a shipping method is not indicated, product will be shipped via UPS Ground to addresses in the 48 contiguous United States. All internationals items are shipped via UPS Worldwide Expedited.	
UPS Ground UPS 3-Day Select UPS 2-Day Air UPS Next Day Air	: